

FREQUENTLY ASKED QUESTIONS

Updated: 11/20/2020

Q: With Governor Newsom's new curfew in effect this Saturday, will the casino be closing?

A: Morongo Casino Resort & Spa ("MCRS") and Casino Morongo ("CM") will remain open.

Q: Will the Casino hours change during the curfew?

A: No, MCRS and CM will remain open 24 hours.

Q: Where can I find information on the curfew?

A: For additional information regarding the California Department of Public Health's (CDPH) Limited Stay at Home Order (Curfew), please see <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/limited-stay-at-home-order.aspx>.

Q: Will my Thanksgiving-to-Go meal order still be valid?

A: Yes, all Thanksgiving-to-go meals will still be valid and available for pick-up at your designated time on Thursday, November 26. Please feel free to call 866-234-7006 to talk to a representative about your order.

Q: Will there be any changes to my Morongo Rewards membership, offers, or promotions during the curfew?

A: No, all of your offers you received in the mail will remain valid. Your Morongo Rewards membership will continue, and you can check the current [Gaming Promotions](#) on our website anytime.

Q: What is the age requirement at Morongo?

A: MCRS and CM will be an 18+ casino only. This age requirement will be enforced in the Hotel as well as the Casino, until further notice.

Q: What steps will you be taking to ensure the guests' and team members' safety?

A: The health, safety and well-being of our team members, guests, tribal members, and the community are always our top priority at Morongo. For a complete list of our mitigation efforts, please see our [Play Safe](#) webpage.

Q: Will there be a line to get into the Casino?

A: As part of our mitigation efforts, MCRS and CM will continually monitor and manage the casino capacity. Managed capacity is based not only on game and seat counts, but also with guest crowding and congregation in mind. If at any time the casino reaches our capacity limit, we will begin and manage line control at our entrances to regulate access.

Q: Who can I contact for a Media inquiry?

A: For inquiries, please contact Simon Farmer at (909)322-1384 and Simon_Farmer@morongo.com, or Mike Fisher, Vice President OPR Communications at (909)234-3593 and mfisher@OPRUSA.com.